View this email in your browser

Enhance

Family Day Care and In Home Care

Dear Families and Educators,

We are sharing this information to help families and educators understand the different care arrangements available and the legal requirements that apply to family day care. We recognise that every family's circumstances are different and that families make care decisions based on their children's needs, availability, flexibility and personal preferences.

Our intention is not to question or criticise family choices. We want to make sure families and educators have clear information so they can make informed decisions and understand which arrangements are connected with an approved family day care service.

Family Day Care generally operates through an approved provider and approved service under the National Quality Framework. Educators working within an approved Family Day Care service are registered or engaged by that service and provide care in accordance with the Education and Care Services National Law, National Regulations and the service's policies and procedures. Some other care arrangements may be lawfully unregulated, including certain personal arrangements, care provided by relatives, nannies or babysitters. Whether an arrangement requires approval depends on its individual circumstances and is a matter for the relevant Regulatory Authority.

Why we are providing this information

As an approved service, we also have responsibilities when information suggests that a person or service may be operating an education and care service without the required approval. In these circumstances, we are required to provide the information to the appropriate Regulatory Authority so it can assess the arrangement. A report is not a judgement about a family's choice or a finding that anyone has broken the law, it is the process that allows the Regulatory Authority to determine whether approval is required and whether information, guidance or further action is appropriate.

We understand that care arrangements can be complex and that families may not always know how different options are regulated. We encourage families and educators to ask questions at any time. Our role is to provide information respectfully, without judgement, and help clarify how an arrangement relates to the approved service.

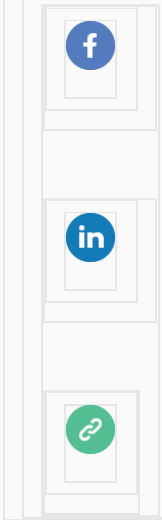
Helpful points to consider

- Families are welcome to ask whether an educator is currently registered or engaged with an approved Family Day Care service.
- Care provided through our approved service must follow the educator's engagement conditions and our approved arrangements, including the required booking, attendance and payment processes.
- A private care arrangement may be different from care provided through an approved Family Day Care service and may not be covered by the same oversight, policies or processes.
- If you are considering an arrangement and are unsure how it is regulated, please contact us before care begins. We will listen, provide information and help you understand the available options without criticising your family's circumstances or preferences.

Any questions or information shared with us will be handled sensitively and, as far as the law allows, confidentially. Where we are required to refer information, it will be shared only with the appropriate people so the circumstances can be properly assessed. If there is an immediate concern for a child's safety, emergency services or the relevant child protection authority should be contacted.

Thank you for working with us to support safe, informed and respectful care choices. Please contact the service if you would like information, reassurance or help understanding how a proposed care arrangement fits within the relevant requirements.

Kind regards
Sue Chapman
Enhance Manager



Family Day Care Association of Queensland
Unit 7, 20 Smallwood Place
Murarrie, QLD 4172

Do you want to change how you receive these emails?
You can update your preferences or unsubscribe from this list.