



EFT Gap Fee Requirements



As previously communicated from 1 July 2023, families using child care must pay the Child Care Subsidy (CCS) gap fee using Electronic Funds Transfer (EFT). The CCS gap fee is the difference between the full child care fee and the amount of CCS that families are entitled to receive. So far, we know that from 1 July 2023, families using childcare must pay the gap fee using electronic means e.g. cashless payments.

Typical EFT payment (cashless) methods will include:

- bank or credit card, including mobile wallets
- direct deposit or bank transfer, including PayID
- online payment systems through a third party software
- BPAY or Centrepay.

This change has been instigated by the Australian Government as an additional measure to help protect CCS against fraud and non-compliance. EFT payments will be checked by the Government, through regular audits, against provider and service bank statements and receipts. This way the prevention of fraudulent CCS claims for care that did not take place will be heightened and In turn the CCS will flow fairly to families.

We continue to work with a number of Third Party Software Providers to establish the best

process for our Educators, Families and Service from the 1 July 2023 onwards. Many of the software platforms won't be fully set up to roll this new requirement out on the 1 July 2023. Therefore, we have created a summary of options that we can roll out from the 1st of July onwards that will support Educators and the Service to meet these new obligations. We will continue to investigate software support and options that will best help you as the Educator and us as the Service – as we are all about simplifying and streamlining for all this year!

We want to hear from you.....

Please take the time to read through the summary of each option then complete the short survey. Please share additional ideas or feedback within the comments section in the survey. This survey closes on the 25 May 2023. We will share the results and final options, as chosen by you during the Educator meeting on 30 May 2023.

[Summary-Options List](#)

[Survey](#)

Kind Regards



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